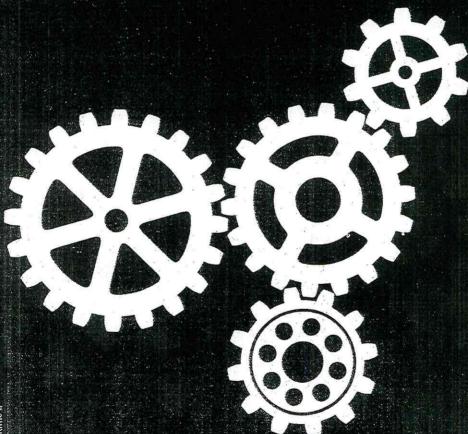
S. Vecchiato - S. Gerolimich - N. Komninos (Eds)

## Plurilingualism in Healthcare An Insight from Italy

Arabic, English, French, German, Serbo-Croatian, Spanish and Italian for Foreigners



mmunication and Socie

BICA

## TABLE OF CONTENTS

167

| 9          | Enrica Galazzi / Marie-Christine Jullion, Preface  |
|------------|--|
| īī         | SARA VECCHIATO, Introduction   |
|            |  |
|            | SECTION I – Overcoming language barriers: mediation and education  |
| 23         | Sonia Gerolimich, Introduction   |
| 31         | CLAUDIO BARALDI, Coordination and mediation of doctor's questions and patients' answers in bilingual interactions                  |
| 5?         | Laura Gavioli, Doctors' acknowledgments of patients' answers: rendition patterns in interpreter-mediated, history-taking sequences |
| <b>6</b> 1 | Natacha Niemants / Federico Farini, Plurilingual communication in healthcare: Interlinguistic and intercultural mediation          |
| 101        | WILLER MONTEFUSCO / CLEMENTINA PACE, Learning Italian in the first stage of caring for the fragile elderly                         |
|            |  |
|            | SECTION II - Communication strategies within institutions  |
| าาอั       | Nickolas Komninos, Introduction  |
| 121        | Nickolas Komninos, Health Sector Communication with a Non-Italian Public in Bergamo  |
| 139        | Marella Magris, Multilingualism and institutional communication in the health sector: the case of South Tyrol                      |

Mara Morelli / Ana Lourdes de Hériz, Languages, cultures and mediation in the healthcare sector in Genoa (with a focus on Spanish and Latin American patients)