

## Università degli studi di Udine

Geocall WFM: GIS e Realtà Aumentata per il Field Service delle multiutility digitali

Original
Availability: This version is available http://hdl.handle.net/11390/1125892 since 2018-02-26T23:07:15Z
Publisher: ESRI
Published DOI:
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# Geocall WFM GIS and Augmented Reality for Field Service in digital multiutility companies

# **Salvatore Amaduzzi**



# Our company in brief



20 years of experience in

# Field Service, Mobile, GIS

#### **Field Service**



Planning, optimization and monitoring of activities on the field or inside production plants

### Mobile



360° solutions for Mobile Business

#### **GIS** and innovation



Advanced cartographic solutions and innovative Augmented Reality applications



The solution for the complete management of on-field activities Gartner



# Gartner's Magic Quadrant for FSM

Certified in the

## Magic Quadrant for Field Service Management



# **Gartner**

- Full coverage of Field Service and Asset Management
- Proven and successful deployments, both onpremise and SaaS
- Integration with leading ERPs including SAP
- Complete GIS environment and with the deepest integration with ESRI
- Advanced mobile platform and integrated to Augmented Reality, Virtual Reality, wearables, and smart garments modules
- Innovation also driven by clients' needs
- Strong presence in Europe and LATAM, growing in North America and the Middle East
- High benefits/costs ratio

# Sales channels and partnerships

#### **USA** and Canada

- OverIT US
- ESRI
- Neology
- Engineering Group
- Florida International University
- Cake Center

Our current focus is the acquisition of Strategic Partners and System Integrators at international level

#### Europe

- ESRI
- DST-IT
- Ayesa
- Engineering Group
- Microsoft
- RegioPlan

**LATAM** 

**Engineering Group** 

**ESRI** 

Ayesa

YouCo

## WAMEA

- ESRI
- Khatib & Alami
- Bond Communications
- Softaris
- ICT W.L.L.
- AliBinAli
- Mashreq Arabia

Technology integration

Consulting

R&D

Local distribution

Project management

# Main Geocall WFM references in the **Energy&Utility Market**

































































# **Geocall Work Force Management**

The market leader **solution** for the **complete management** of **on-field activities** 









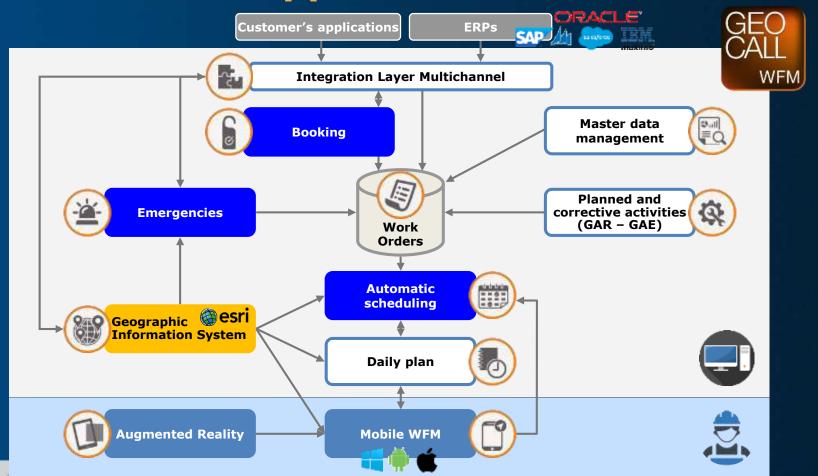








# **Geocall WFM application flow**



## **ESRI** in Geocall WFM



Availability of cartographic components to support field processes



Fully integrated with the client's ESRI GIS solutions

Functions available both online and offline















**Desktop** 

Mobile

Wearables

# Geocall WFM - GIS Mobile

**Mobile GIS advanced features** 



# **Geocall Augmented Reality**



Increased
perception and
dynamic overlaying
of data



Better understanding and evaluation



Manipulate items in the space in an easy and intuitive way







Increased perception of the working environment and reduction in the complexity of the activities being carried out

# **Geocall AR – Integration with ESRI**











Standard feature or map service

Service of the control of the contro

Publishing on ArcGIS
Online or Portal













Feature and map service specification

# **Geocall Augmented Reality**

Augmented Reality in maintenance processes



# **Geocall AR on smartglasses**



# **Geocall Augmented Reality**



**ADWEA - Geocall WFM + AR** 



# **Geocall AR upcoming features**



Integration with Esri CityEngine



Esri WebScene



# Geocall AR: integration of AR, VR and HR



**Geocall AR - Field Service** innovation state of the art





# Thank you

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